

Right of withdrawal

Due to European directive 2011/83, you have the right, at least 14 days to exercise the right of withdrawal after online or at-distance purchases.

This pertains to purchases done through the internet or bij e-mail.

You generally have a minimum of 14 days to return your purchase after your goods are delivered.

* You do not have right of withdrawal on Personally customized items.

Reach out to JEJE Produkt in writing and save a copy of this.

You can also download the withdrawal form and compose a clear message concerning your wish to withdraw.

Send your order back within 14 days maximum to JEJE Produkt packaged securely.

You may use the original packaging if it is still solid and in good state, but this is not mandatory.

It is a good idea to take photos of the goods and the package before sealing and sending it.

JEJE Produkt is not responsible for paying of the costs of return shipping.

JEJE Produkt will to reimburse you in full for the amount you have paid, including the original delivery costs (unless you chose a more costly mode of delivery, for example express delivery).

If you do not return all parts of your order, you will be reimbursed for the items you sent back + a proportional delivery cost considering however many items were returned.

JEJE Produkt has 14 days to reimburse you after we recover the items or received adequate proof that you have returned the items.

Right of withdrawal

To:
JEJE Produkt
Verlengde Zuiderloswal 12
1216 BX Hilversum
Nederland
info@jejeprodukt.nl

I hereby inform you that I withdraw from our agreement regarding the sale of the following order:

Order number:

Ordered on/received on (dd-mm-yyyy):

*(Enter the date of your order above or the date on which you placed your order received),
as follows: xx-xx-xxxx (day-date-year).*

Name:

Street name + house number:

Postal code:

Town:

Country:

Signature:

*Sign this form if you do not
send it by mail but by post.*

Date of signature: